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Professional Development 11 - 14

- Business Writing
- Contact Center Agent
- Call Center
- Communications
- Customer Service
- Human Resources
- Compliance
- Management
- Team Management
- Personal Development
- Problem Solving and Negotiation
- Project Management
- Sales
- Marketing
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Certification

I-NET+ and CIW

CompTIA I-Net+ and CIW

CD/Web	WN9501	Review of Network Fundamentals
CD/Web	WN9502	E-Commerce
CD/Web	WN9503	Internet Connectivity Technologies
CD/Web	WN9504	TCP/IP Protocols
CD/Web	WN9505	TCP/IP Applications and Services
CD/Web	WN9506	Internet Clients and Servers
CD/Web	WN9507	Building Web Pages
CD/Web	WN9508	Dynamic Site Technologies
CD/Web	WN9509	Troubleshooting
CD/Web	WN9510	Security

Network+

CD/Web	IP1720	Fundamentals of Networking
CD/Web	IP1730	OSI Network Layers
CD/Web	IP1740	TCP/IP Protocol
CD/Web	IP1750	Accessing Remote networks
CD/Web	IP1760	Implementing Networks
CD/Web	WN8801	The Network Infrastructure0
CD/Web	WN8802	Computer Protocols and the OSI Model
CD/Web	WN8803	LANs
CD/Web	WN8804	Network Components
CD/Web	WN8805	WANs
CD/Web	WN8806	LAN Software Architecture
CD/Web	WN8807	Novell NetWare Client/Server System
CD/Web	WN8808	Windows NT Client/Server NOS
CD/Web	WN8809	UNIX, LINUX, and AppleTalk
CD/Web	WN8810	TCP/IP Protocols also WN9504 & WN9505
CD/Web	WN8811	TCP/IP Applications and Services
CD/Web	WN8812	Network Configuration
CD/Web	WN8813	Troubleshooting

CWNA - Certified Wireless Network Administrator

Exam PW0-100 Certified Wireless Network Administrator

CD/Web	WN9901	Introduction to Wireless LANs
CD/Web	WN9902	RF Fundamentals
CD/Web	WN9903	Spread Spectrum Technology
CD/Web	WN9904	Wireless LAN Infrastructure Devices
CD/Web	WN9905	Antennas and Accessories
CD/Web	WN9906	Wireless LAN Organizations and Standards
CD/Web	WN9907	the 802.11 Network Architecture
CD/Web	WN9908	Physical Layers
CD/Web	WN9909	Troubleshooting Wireless LAN Installations
CD/Web	WN9910	Wireless LAN Security
CD/Web	WN9911	Site Survey Fundamentals

Microsoft

MCSD Exam 70-100 Analyzing Requirements and Defining Solution Architectures

CD/Web	WT0790	MCSD Solutions Architecture - Part I
CD/Web	WT0800	MCSD Solutions Architecture - Part II
CD/Web	WT0810	MCSD Solutions Architecture - Part III
CD/Web	WT0820	MCSD Solutions Architecture - Part IV

VB 6 Exam 70-175 Designing and Implementing Distributed Applications using Microsoft Visual Basic 6.0

CD/Web	WT0710	Visual Basic 6.0 - Database Access Part I
CD/Web	WT0720	Visual Basic 6.0 - Database Access Part II
CD/Web	WT0730	Visual Basic 6.0 - Enterprise Client/Server Development Part I
CD/Web	WT0740	Visual Basic 6.0 - Enterprise Client/Server Development Part II
CD/Web	WT0750	Visual Basic 6.0 - Advanced Enterprise Client/Server Development Part I
CD/Web	WT0760	Visual Basic 6.0 - Advanced Enterprise Client/Server Development Part II
CD/Web	WT0770	Visual Basic 6.0 - Using the Win32 API Part I
CD/Web	WT0780	Visual Basic 6.0 - Using the Win32 API Part II

VB 6 Exam 70-176 Designing and Implementing Desktop Applications using Microsoft Visual Basic 6.0

CD/Web	WT0650	Visual Basic 6.0 - Introduction Part I
CD/Web	WT0660	Visual Basic 6.0 - Introduction Part II
CD/Web	WT0670	Visual Basic 6.0 - Intermediate
CD/Web	WT0680	Visual Basic 6.0 - Advanced
CD/Web	WT0690	Visual Basic 6.0 - ActiveX/COM Part I
CD/Web	WT0700	Visual Basic 6.0 - ActiveX/COM Part II

MCSE Exam 70-210 Installing, Configuring, Administering Microsoft Windows 2000 Professional

CD/Web	WT0010	Win2000 Professional - Installing and Upgrading
CD/Web	WT0020	Win2000 Professional - Deploying
CD/Web	WT0030	Win2000 Professional - Managing Hardware Devices
CD/Web	WT0040	Win2000 Professional - Enhanced Support for Hardware Devices
CD/Web	WT0050	Win2000 Professional - Administering Users and Groups
CD/Web	WT0060	Win2000 Professional - Administering Resources
CD/Web	WT0070	Win2000 Professional - Custom Desktop Environment
CD/Web	WT0080	Win2000 Professional - Optimizing System Performance
CD/Web	WT0090	Win2000 Professional - Recovering Data & Systems

CD/Web [WT0100](#) Win2000 Professional - Implementing and Monitoring Security
 CD/Web [WT0110](#) Win2000 Professional - Connecting through Networks

MCSE Exam 70-215 - Installing, Configuring, Administering Microsoft Windows 2000 Server

CD/Web [WT0120](#) Win2000 Server - Installing
 CD/Web [WT0130](#) Win2000 Server - Managing Hardware Devices & Drivers
 CD/Web [WT0140](#) Win2000 Server - Managing File and Print Resources
 CD/Web [WT0150](#) Win2000 Server - Configuring Storage Use
 CD/Web [WT0160](#) Win2000 Server - Maintenance and Troubleshooting
 CD/Web [WT0170](#) Win2000 Server - Implementing Local Security and Policies
 CD/Web [WT0180](#) Win2000 Server - Monitoring and Optimizing
 CD/Web [WT0190](#) Win2000 Server - Configuring Network Services
 CD/Web [WT0200](#) Win2000 Server - Managing Terminal Services
 CD/Web [WT0210](#) Win2000 Server - Setting Up Remote Access Service
 CD/Web [WT0220](#) Win2000 Server - Sharing Resources Over the Internet
 CD/Web [WT0230](#) Win2000 Server - Implementing Interoperability
 CD/Web [WT0240](#) Win2000 Server - Automated Methods of Installation

MCSE Exam 70-216 Implementing and Administering Microsoft Windows 2000 Network Infrastructure

CD/Web [WT0250](#) Win2000 Network Infrastructure - Administering DNS
 CD/Web [WT0260](#) Win2000 Network Infrastructure - Administering DHCP
 CD/Web [WT0270](#) Win2000 Network Infrastructure - Administering WINS
 CD/Web [WT0280](#) Win2000 Network Infrastructure - Configuring Network Protocols
 CD/Web [WT0290](#) Win2000 Network Infrastructure - Configuring IP Routing Protocols
 CD/Web [WT0300](#) Win2000 Network Infrastructure - Configuring Internet Connection Sharing & Network Address Translation
 CD/Web [WT0310](#) Win2000 Network Infrastructure - Administering RAS
 CD/Web [WT0320](#) Win2000 Network Infrastructure - Using Certificate Services

MCSE Exam 70-217 Implementing and Administering Microsoft Windows 2000 Directory Services Infrastructure

CD/Web [WT0330](#) Win2000 Directory Server - Installing, Configuring and Troubleshooting Active Directory
 CD/Web [WT0340](#) Win2000 Directory Server - Monitoring and Optimizing
 CD/Web [WT0350](#) Win2000 Directory Server - Implementing Change and Configuration Management
 CD/Web [WT0360](#) Win2000 Directory Server - Managing User Environments and Software Deployments
 CD/Web [WT0370](#) Win2000 Directory Server - Remote Installation of Windows 2000

MCSE Exam 70-219 - Designing a Microsoft Windows 2000 Directory Services Infrastructure

CD/Web [WT0380](#) Win2000 Active Directory Design - Intro Win2000 Active Directory Services

CD/Web [WT0390](#) Win2000 Active Directory Design - Business Requirements and Naming Conventions
 CD/Web [WT0400](#) Win2000 Active Directory Design - Planning a Domain Structure in Win2000
 CD/Web [WT0410](#) Win2000 Active Directory Design - Active Directory Security and Replication Strategies
 CD/Web [WT0420](#) Win2000 Active Directory Design - Advanced Active Directory Concepts

MCSE Exam 70-220 - Designing Security for a Microsoft Windows 2000 Network

CD/Web [WT0430](#) Win2000 Network Security Design - Analyzing an Organization's Security Requirements
 CD/Web [WT0440](#) Win2000 Network Security Design - Providing Security Access in a LAN
 CD/Web [WT0450](#) Win2000 Network Security Design - Providing Secure Access in Remote Networks
 CD/Web [WT0460](#) Win2000 Network Security Design - Providing Security Access on the Internet

MCSE Exam 70-221 - Designing a Microsoft Windows 2000 Network Infrastructure

CD/Web [WT0470](#) Win2000 Network Infrastructure Design - Preparing for Windows 2000 Network Services Infrastructure
 CD/Web [WT0480](#) Win2000 Network Infrastructure Design - Designing a Network Strategy
 CD/Web [WT0490](#) Win2000 Network Infrastructure Design - Designing a WINS and DFS Network Strategy
 CD/Web [WT0500](#) Win2000 Network Infrastructure Design - Internet Connection Infrastructure
 CD/Web [WT0510](#) Win2000 Network Infrastructure Design - Wide Area Network Infrastructure
 CD/Web [WT0520](#) Win2000 Network Infrastructure Design - Internet Connectivity Strategies

MCSE Exam 70-028 - System Administration for MS SQL Server 7.0

CD/Web [WT2130](#) Database Administration - Part I
 CD/Web [WT2140](#) Database Administration - Part II

MCSE Exam 70-029 - Implementing a Database Design on MS SQL Server 7.0

CD/Web [WT0830](#) SQL Server 7.0 - Introduction
 CD/Web [WT0840](#) SQL Server 7.0 - Installing and Upgrading
 CD/Web [WT0850](#) SQL Server 7.0 - Management Part I
 CD/Web [WT0860](#) SQL Server 7.0 - Management Part II
 CD/Web [WT0870](#) SQL Server 7.0 - Management Part III
 CD/Web [WT0880](#) SQL Server 7.0 - Data Warehousing Using SQL Part I
 CD/Web [WT0890](#) SQL Server 7.0 - Data Warehousing Using SQL Part II
 CD/Web [WT0900](#) SQL Server 7.0 - Developing SQL Client/Server Part I
 CD/Web [WT0910](#) SQL Server 7.0 - Developing SQL Client/Server Part II
 CD/Web [WT0920](#) SQL Server 7.0 - Advanced Features Part I
 CD/Web [WT0930](#) SQL Server 7.0 - Advanced Features Part II
 CD/Web [WT0940](#) SQL Server 7.0 - Web Integration

Oracle

Oracle Exam 1Z0-001 - Introduction to Oracle - SQL and PL/SQL

CD/Web [WT0950](#) Oracle8i PL/SQL - Introduction to RDBMS and SQL*Plus
 CD/Web [WT0960](#) Oracle8i PL/SQL - Functions, Tables, and Groups

CD/Web	WT0970	Oracle8i PL/SQL - Advanced SQL, SQL*Plus & Data Dictionary
CD/Web	WT0980	Oracle8i PL/SQL - DML and DDL Statements
CD/Web	WT0990	Oracle8i PL/SQL - Database Objects and Security
CD/Web	WT1000	Oracle8i PL/SQL - Oracle PL/SQL Basic Operations
CD/Web	WT1010	Oracle8i DBA - Introducing Procedure Builder

Oracle Exam 1Z0-023 - Oracle 8i - Architecture and Administration

CD/Web	WT1020	Oracle8i DBA - Oracle Server and Database Architecture
CD/Web	WT1030	Oracle8i DBA - Oracle Instance, the Start-up and Shutdown Procedure
CD/Web	WT1040	Oracle8i DBA - Data Dictionary and Database Files
CD/Web	WT1050	Oracle8i DBA - Oracle Storage Architecture
CD/Web	WT1060	Oracle8i DBA - Understanding Storage Allocation
CD/Web	WT1070	Oracle8i DBA - Indexes and Constraints
CD/Web	WT1080	Oracle8i DBA - Managing Oracle Database Security
CD/Web	WT2610	Oracle8i DBA - SQL*Loader, Oracle Export and Import, and NLS

Cisco

Exam 640-811 Interconnecting Cisco Network Devices

CD/Web	WN1301	Introduction to Networking
CD/Web	WN1302	Network Types
CD/Web	WN1303	Network Media
CD/Web	WN1304	Switching Fundamentals
CD/Web	WN1305	IP Protocol Suite
CD/Web	WN1306	IP Addressing, Subnetting, and Routing
CD/Web	WN1307	WAN Technologies
CD/Web	WN1308	Configuring and Operating Cisco ISO Devices
CD/Web	WN1309	Managing the Network Environment

Exam 640-801 Introduction to Cisco Networking Technologies

CD/Web	WN1401	Switch Technology
CD/Web	WN1402	VLANs in Switched Networks
CD/Web	WN1403	IP Routing
CD/Web	WN1404	Managing IP Traffic With Access Lists
CD/Web	WN1405	Point to Point Serial Connections
CD/Web	WN1406	Frame Relay Connections
CD/Web	WN1407	ISDN Communications

Novell

Exam 50-653 CNA - Certified Novell Administrator

CD/Web	WN1701	NetWare Access
CD/Web	WN1702	Administration Tasks
CD/Web	WN1703	NDS Security
CD/Web	WN1704	The File System
CD/Web	WN1705	File System Security
CD/Web	WN1706	Drive Mappings and Login Scripts
CD/Web	WN1707	Novell Distributed Print Services
CD/Web	WN1708	ZENworks
CD/Web	WN1709	Server Installation

Java 2

Sun Certified Programmer for the Java 2 Platform (310-025)

CD/Web	WT1090	Introduction to Java 2
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CD/Web	WT1100	Language and Semantics
CD/Web	WT1110	Classes and Inheritance
CD/Web	WT1120	Handling Exceptions & Implementing Threads
CD/Web	WT1130	Java 2 - java.lang Package
CD/Web	WT1140	Java 2 - java.util Package
CD/Web	WT1150	Building a Graphical User Interface
CD/Web	WT1160	Applets and Imaging
CD/Web	WT1170	File I/O
CD/Web	WT1180	Advanced Java
CD/Web	WT1190	Enterprise Java
CD/Web	WT2530	Java 2 Advanced Features of java.lang and java.util Packages
CD/Web	WT2540	Java 2 Extending the GUI
CD/Web	WT2550	Java 2 Networking
CD/Web	WT2560	Java 2 Advanced Enterprise Java

Java 2 Comprehensive

CD/Web	FC1001	Getting Started with Java
CD/Web	FC1002	Java Nuts and Bolts
CD/Web	FC1003	Object-Oriented Java
CD/Web	FC1004	Key Java Classes
CD/Web	FC1005	AWT User Interface Programming
CD/Web	FC1006	Certification Preparation Guide
CD/Web	FC1011	Enterprise JavaBeans
CD/Web	FC1012	Advanced Java Concepts
CD/Web	FC1013	Networking in the Java Language
CD/Web	FC1014	Using the Java Foundation Class
CD/Web	FC1015	Programming JavaBeans
CD/Web	FC1016	JDBC and Databases
CD/Web	FC1017	Java and CORBA
CD/Web	FC1020	Java for Managers
CD/Web	FC1030	Overview of Java 2

Desktop Skills

Consumer/Home Office

QuickBooks 2002

Web	IP7010	QuickBooks Pro 2002 - Part 1
Web	IP7030	QuickBooks Pro 2002 - Part 2

Picture It

Web	IP8000	Enhancing Images using Picture It! Photo 2002
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Palm Pilot Training

CD/Web	CC1900	Palm Essentials
CD/Web	CC2100	Visor Essentials

Internet Fundamentals

Web	IP0720	Internet Basics
Web	IP0730	E-Mail and Browsing
Web	IP1140	Searching The Internet

Lotus Notes

Lotus Notes R5

CD/Web	WT2440	Migrating to Lotus Notes R5
CD/Web	WT2450	Lotus Notes R5 for End-Users - Basic
CD/Web	WT2460	Lotus Notes R5 for End-Users - Advanced

MS Works

Microsoft Works 2002

Web	IP7080	Managing Data using Works 6.0
Web	IP8010	Other Works Tools

MS Office 97

MS Access 97

CD/Web	WT1450	MS Access 97 - Basic
CD/Web	WT1460	MS Access 97 - Intermediate
CD/Web	WT1470	MS Access 97 - Advanced

MS Excel 97

CD/Web	WT1420	MS Excel 97 - Basic
CD/Web	WT1430	MS Excel 97 - Intermediate
CD/Web	WT1440	MS Excel 97 - Advanced

MS PowerPoint 97

CD/Web	WT1480	MS PowerPoint 97 - Basic
CD/Web	WT1490	MS PowerPoint 97 - Advanced

MS Word 97

CD/Web	WT1390	MS Word 97 - Basic
CD/Web	WT1400	MS Word 97 - Intermediate
CD/Web	WT1410	MS Word 97 - Advanced

MS Outlook 98

CD/Web	WT1500	MS Outlook 98 - Basic
CD/Web	WT1510	MS Outlook 98 - Advanced

MS Project 98

CD/Web	WT2470	MS Project 98 - Basic
CD/Web	WT2480	MS Project 98 - Intermediate
CD/Web	WT2490	MS Project 98 - Advanced

MS Office 2000

MS Word 2000

CD/Web	WT1210	Microsoft Word 2000 - Basic
CD/Web	WT1220	Microsoft Word 2000 - Intermediate
CD/Web	WT1230	Microsoft Word 2000 - Advanced

MS Excel 2000

CD/Web	WT1240	MS Excel 2000 - Basic
CD/Web	WT1250	MS Excel 2000 - Intermediate
CD/Web	WT1260	MS Excel 2000 - Advanced

MS Access 2000

CD/Web	WT1270	MS Access 2000 - Basic
CD/Web	WT1280	MS Access 2000 - Intermediate
CD/Web	WT1290	MS Access 2000 - Advanced

MS PowerPoint 2000

CD/Web	WT1300	MS PowerPoint 2000 - Basic
CD/Web	WT1310	MS PowerPoint 2000 - Advanced

MS Outlook 2000

CD/Web	WT1320	MS Outlook 2000 - Basic
CD/Web	WT1330	MS Outlook 2000 - Intermediate

MS Project 2000

CD/Web	IP1100	Fundamentals of MS Project 2000
CD/Web	IP1110	Advanced Features of MS Project 2000

MS FrontPage 2000

CD/Web	IP1190	Basics of FrontPage 2000
Web	IP1200	Advanced Features of FrontPage 2000

Publisher 2000

Web	IP2050	Basics of Publisher 2000
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MS Office XP 2002

MS Office XP 2002

CD/Web	IP5090	Introducing Office XP 2002
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MS Word 2002

CD/Web	CC2240	MS Word 2002
Web	IP6030	Getting Started with Word 2002
Web	IP6040	Advanced Features of Word 2002
Web	IP6050	Designing Documents and Presenting Data
Web	IP6060	Managing Large and Collaborative Documents

MS Excel 2002

CD/Web	CC2260	MS Excel 2002
Web	IP5030	Getting Started with Excel 2002
Web	IP5040	Data Management & Analysis with Excel 2002
Web	IP5050	Using Advanced Data Management Techniques
Web	IP5060	Enhancing & Securing Data

MS Outlook 2002

CD/Web	CC2280	MS Outlook 2002
Web	IP5070	Getting Started with Outlook 2002
Web	IP5080	Advanced Features of Outlook 2002

MS PowerPoint 2002

CD/Web	CC2290	MS PowerPoint 2002
Web	IP6000	Starting with PowerPoint 2002
Web	IP6010	Starting with PowerPoint 2002

MS Access 2002

Web	IP5000	Getting Started with Access 2002
Web	IP5010	Creating Queries & Forms with Access 2002
Web	IP5020	Creating Reports, Charts & Macros with Access 2002

MS FrontPage 2002

Web	IP6070	Getting Started w/ FrontPage 2002
Web	IP6080	Formatting & Adding Interactivity to Web Sites
Web	IP6090	Advanced Features of FrontPage 2002

MS Visio 2002

Web	IP7000	Diagramming with MS Visio 2002
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Publisher 2002

Web	IP6020	Using Publisher 2002
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MS Office 2003

MS Word 2003

Web	IP7040	Getting Started w/Word 2003
Web	IP7050	Advanced Features of Word 2003

MS Excel 2003

Web	IP7060	Getting Started w/Excel 2003
Web	IP7070	Managing Worksheets and Customizing Excel 2003

MS PowerPoint 2003

Web	IP8020	Getting Started w/ PowerPoint 2003
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MS Access 2003

Web	IP8030	Getting Started with Access 2003
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MS Outlook 2003

CD/Web	IP7100	Introduction to Outlook 2003
CD/Web	IP7110	Outlook 2003 Proficient User

PC Operating Systems

Computer Basics and Operating Systems

Web	IP1610	Introduction to Operating Systems
Web	IP1620	PC Configuration and Troubleshooting
Web	IP0700	Computer Basics
Web	IP0710	Troubleshooting PC Problems
Web	IP2000	Basic Concepts of a PC
Web	IP2010	Installing and Configuring a PC
Web	IP2020	Operating Systems
Web	IP2030	Preventive PC Maintenance
Web	IP2040	Troubleshooting PC Related Problems
CD/Web	CC0100	Welcome to your PC

Windows 98

CD/Web	WT2370	Windows 98 for End-Users - Brief
CD/Web	WT2380	Windows 98 for End-Users - Basic
CD/Web	WT2390	Windows 98 for End-Users - Intermediate
CD/Web	WT2400	Windows 98 for End-Users - Advanced

Windows 2000 Professional for End-Users

CD/Web	WT1340	Win2000 Professional for End-Users Basic - Getting Started
CD/Web	WT1350	Win2000 Professional for End-Users Basic - Managing Files & Folders
CD/Web	WT1360	Win2000 Professional for End-Users Intermediate - Networking
CD/Web	WT1370	Win2000 Professional for End-Users Intermediate - Customization
CD/Web	WT1380	Win2000 Professional for End Users - Advanced Features

Windows 2002

CD/Web	CC2310	MS Windows 2002
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GRAPHICS AND PUBLISHING TOOLS

Graphics and Page Layout

Web Strategies for Business

CD/Web	WN1031	Web Strategies for Business
CD/Web	WN1032	E-Commerce
CD/Web	WN1033	Web Development Process
CD/Web	WN1034	Web Design, Authoring and Graphics
CD/Web	WN1035	Web Technologies
CD/Web	WN1036	Legal, Ethical, Social, Global and Taxation Issues
CD/Web	WN1037	Web Security

Adobe Photoshop 5.5

Web	IP1020	Fundamentals of Adobe Photoshop 5.5
Web	IP1030	Advanced Features of Adobe Photoshop 5.5

Adobe Photoshop 6.0

Web	IP3020	Fundamentals of Photoshop 6.0
Web	IP3030	Advanced Features of Adobe Photoshop 6.0
Web	IP3040	Photoshop 6.0 for the Web

Adobe Illustrator 9

Web	IP1480	Working with Adobe Illustrator 9
Web	IP1490	Advanced Features of Illustrator 9

Fireworks 4.0

Web	IP3050	Working With Fireworks 4.0
Web	IP3060	Creating Web Graphics With Fireworks 4.0

Adobe Acrobat 4.0

Web	IP1660	Basics of Acrobat 4.0
Web	IP1670	Advanced Features of Acrobat 4.0 - Part I
Web	IP1675	Advanced Features of Acrobat 4.0 - Part II

Paint Shop Pro 7

Web	IP7020	Fundamentals of Paint Shop Pro 7
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Instructional Design

Instructional Design Concepts

Web	IP1710	Instructional Design Concepts
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Multimedia and Video

Director 8.0

Web	IP1300	Using Director 8.0
Web	IP1310	Advanced Features of Director 8.0

Web Design

Web Design

Web	IP1650	Web Writing Concepts
CD/Web	FC780	Webmaster Essentials
Web	IP0750	Web Server Concepts
Web	IP1290	Web Design Basics

HTML Programming

Web	IP0010	Fundamentals of HTML Programming
Web	IP0020	Advanced HTML Programming
Web	IP0820	Dynamic HTML

HTML Programming 4

Web	IP1700	HTML 4 and Cascading Style Sheets
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Website Design and Architecture

CD/Web	WN9301	Graphic Design Primer
CD/Web	WN9302	Web Graphics Concepts
CD/Web	WN9303	Advanced Site Architecture
CD/Web	WN9304	GUI Design
CD/Web	WN9305	Usability Engineering

Internet Technologies

CD/Web	WN5801	Overview of Internet Technologies
CD/Web	WN5802	Using the Internet
CD/Web	WN5803	Web Servers
CD/Web	WN5804	Building Web Pages
CD/Web	WN5805	Internet Features

DreamWeaver 3.0

Web	IP0760	Fundamentals of DreamWeaver 3.0
Web	IP0770	Adding Functionality to Web Pages Using DreamWeaver 3.0

DreamWeaver 4.0

Web	IP3070	Fundamentals of DreamWeaver 4.0
Web	IP3075	Enhancing Websites Using DreamWeaver 4.0
Web	IP3080	Advanced Features of DreamWeaver 4.0

Flash 4.0

Web	IP0790	Fundamentals of Flash 4.0
Web	IP0800	Advanced Features of Flash 4.0

Flash 5.0

Web	IP3090	Fundamentals of Flash 5.0
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Web [IP4000](#) Media Elements of Authoring Applications
 Web [IP4010](#) Creating Animations in Flash 5.0
 Web [IP4020](#) Working with Action Script and Generator

CD/Web [WT0850](#) SQL Server 7.0 - Management Part I
 CD/Web [WT0860](#) SQL Server 7.0 - Management Part II
 CD/Web [WT0870](#) SQL Server 7.0 - Management Part III
 CD/Web [WT0880](#) SQL Server 7.0 - Data Warehousing Using SQL Part I

Information Technology

Networking

Microsoft Windows Server Migration

CD/Web [WT2500](#) Win2000 Server Migration - Part I
 CD/Web [WT2510](#) Win2000 Server Migration - Part II

CD/Web [WT0890](#) SQL Server 7.0 - Data Warehousing Using SQL Part II
 CD/Web [WT0900](#) SQL Server 7.0 - Developing SQL Client/Server Part I

Project Management

Web [FC421](#) Project Management
 Web [IP0680](#) Project Management Fundamentals
 Web [IP0690](#) Project Management Techniques

CD/Web [WT0910](#) SQL Server 7.0 - Developing SQL Client/Server Part II
 CD/Web [WT0920](#) SQL Server 7.0 - Advanced Features Part I

Software Project Management

Web [IP3010](#) Software Project Management

CD/Web [WT0930](#) SQL Server 7.0 - Advanced Features Part II

Actuate

Developer Workbench

Web [IP2060](#) Actuate Developer Workbench Fundamentals

CD/Web [WT0940](#) SQL Server 7.0 - Web Integration
 CD/Web [WT2130](#) Database Administration - Part I
 CD/Web [WT2140](#) Database Administration - Part II

Object-Oriented Technology

CD/Web [FC390](#) Object-Oriented Analysis
 CD/Web [FC570](#) Introduction to Objects
 Web [IP0520](#) Object-Oriented Analysis & Design - Part I
 Web [IP0530](#) Object Oriented Analysis & Design - Part II
 Web [IP0990](#) Object-Oriented Programming and Com

CISCO Network Training

CISCO Network Training

CD/Web [WT0530](#) Cisco - Internetworking Technologies - Part 1
 CD/Web [WT0540](#) Cisco - Internetworking Technologies - Part 2
 CD/Web [WT0550](#) Cisco - Router Configuration Basics
 CD/Web [WT0560](#) Cisco - TCP/IP Addressing and Cisco Routers
 CD/Web [WT0570](#) Cisco - IP Routing Concepts
 CD/Web [WT0580](#) Cisco - IP Routing Configuration
 CD/Web [WT0590](#) Cisco - IPX Routing
 CD/Web [WT0600](#) Cisco - Monitoring and Security
 CD/Web [WT0610](#) Cisco - WAN Protocols - HDLC, PPP
 CD/Web [WT0620](#) Cisco - Configuring X.25
 CD/Web [WT0630](#) Cisco - Configuring Frame Relay and ISDN
 CD/Web [WT0640](#) Cisco - LAN Switching
 CD/Web [WT2520](#) Cisco - Advanced Networking and Routing

Client/Server Software Engineering

CD [FC420](#) Project Management for Software Development
 CD [FC470](#) Software Maintenance
 CD [FC660](#) Software Engineering Concepts
 CD [FC670](#) Software Quality Assurance
 CD [FC680](#) Software Requirements Specification & Analysis
 CD [FC690](#) Software Configuration Management
 Web [IP3000](#) Software Engineering Concepts
 Web [IP0420](#) Networking Basics
 Web [IP0430](#) LAN Fundamentals
 Web [IP0440](#) WAN Fundamentals
 Web [IP0660](#) Introducing TCP/IP
 Web [IP0670](#) TCP/IP Protocols & Network Management
 Web [IP0830](#) Fundamentals of Network Security
 Web [IP1320](#) Maintaining Network Security
 Web [IP1330](#) Implementing Network Security using Firewalls

Client/Server

Database Concepts

CD [FC170](#) Designing Multi-Tasked Win32 Applications
 CD [FC441](#) Relational Database Concepts
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Introduction to TCP/IP

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MS SQL Server 7.0

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Protocol Analysis

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Introduction to Networking

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 CD/Web [WN0103](#) Computers & Software in Networks
 CD/Web [WN0104](#) How Computer Protocols Work
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 CD/Web [WN0106](#) Components Used to Build Networks

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Introduction to Local Area Networks

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CD/Web [WN0202](#) How Token Ring and FDDI Work
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CD/Web [WN0205](#) The Basics of Novell NetWare
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Internetworking Devices

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Basics Telecommunications

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CD/Web [WN1004](#) Overview of Telephony Services

IP Telephony Principles and Applications

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Design and Implementation of Voice Networks

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ASP Programming

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CGI/Perl Programming

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XML Programming

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Large Systems Overview

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PCs to Supercomputers

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Tuxedo

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ADABAS 5

CD [FC020](#) ADABAS 5 Essentials

Natural 2 Programming

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CICS Application Development			CMS		
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CD/Web	FC073	CICS Application Programming - Part II	REXX Programming		
CD/Web	FC082	CICS Application Programming - Part III	CD	FC450	REXX/TSO Programming
CD/Web	FC083	CICS Application Programming - Part IV	CD	FC460	REXX/VM Programming
CICS/ESA			CD/Web	WT1910	OS/390 REXX Programming Fundamentals
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DB2 Database System			CD/Web	WT2250	JES2 Job and Device Control - Part II
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QMF Essentials			CD/Web	WT2190	Relational Database Concepts and Overview
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SQL/DS Essentials			CD/Web	WT2210	Relational Database Design and Administration
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ADS/Online			CD/Web	FC870	COBOL Basic Applications
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CA-IDMS/R Application Programming			CD/Web	FC890	COBOL Basic File Processing
CD/Web	FC062	CA-IDMS/R Application Programming - Part I (Rel 12)	CD/Web	FC900	COBOL Complex File Processing
CD/Web	FC063	CA-IDMS/R Application Programming - Part II (Rel 12)	CD/Web	FC910	COBOL Interactive Applications
IDMS			CD/Web	FC920	COBOL Report Generation
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JCL Coding			CD/Web	WT1890	OS/390 Intro to CICS Transaction Server
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OS/390 UNIX System Services

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CD/Web	WT1850	OS/390 UNIX System Services - Intermediate
CD/Web	WT1860	OS/390 UNIX System Services – Advanced

OS/390 DB2 Data Warehouse

CD/Web	WT1870	OS/390 Designing DB2 Data Warehouse
CD/Web	WT1880	OS/390 Managing DB2 Data Warehouse

OS/390 Assembler Language Programming

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CD/Web	WT1950	OS/390 Assembler Language Programming - Intermediate
CD/Web	WT1960	OS/390 Assembler Language Programming – Advanced

OS/390 C/C++ Programming

CD/Web	WT1980	OS/390 C Programming
CD/Web	WT1990	OS/390 C++ Programming

OS/390 MQ Series

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OS/390 VM Concepts and Facilities

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Programming Concepts

Programming Concepts

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Web	IP0920	System Analysis and Design

Programming Languages

ADA

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C Programming

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C++ Programming

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Visual Basic 6.0 - ActiveX/COM

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MS Visual Basic 6.0 - Database Access

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MS Visual Basic 6.0 - Enterprise Client/Server Dev

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MS Visual Basic 6.0 - Advanced Enterprise Client/Server Dev

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MS Visual Basic 6.0 - Using the Win32 API

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MS Visual InterDev 6.0

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Java2 Swing

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UNIX

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CD/Web	WT2080	UNIX Files and Directories
CD/Web	WT2090	UNIX Editing, Printing and Text Formatting
CD/Web	WT2100	UNIX System Administration
CD/Web	WT2110	UNIX Shell Programming
CD/Web	WT2120	UNIX Programming Tools

Sun Solaris

CD/Web	WT2580	The Sun Solaris Operating System
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HP-UX

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Linux

Linux Fundamentals

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Web	IP0880	Linux Commands and Shell Scripting
CD/Web	WT2570	The Linux Operating System

Linux Configuring Services

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Web	IP1230	Administering Linux systems

PROFESSIONAL DEVELOPMENT

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A Process for Business Writing

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Web [PL1135](#) Plan and Organize Your Documents - Structure Texts for Clarity

Write for Business Success

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Evaluate and Revise for Impact

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Communicating with Customer Care

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Web [PL1044](#) Excelling at Customer Care: Increase Sales via Service

Rising to the Customer Challenge

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Developing as a Manager

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Sales

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Web [PL1128](#) Scoping Your Internet Project - Research Accurate Data

Web [PL1129](#) Scoping Your Internet Project - Select Your Web Team

Web [PL1130](#) Scoping Your Internet Project - Create an eMarketing Budget

Online Marketing

CD/Web [IP8090](#) Marketing Your Business on the Web

Accounting and Finance

Microsoft Money

Web [IP7090](#) Managing Finances using Money 2002

PrimeFinance

Web [PL1167](#) PrimeFinance: The Ground Rules

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